

How To Read Your Electric Bill

1 Billing Inquiries: Contact customer service between 8 a.m. and 5 p.m. at the phone number shown on your bill in your district.

2 Account Information: Shows your account number and name, rate, billing cycle, service address and location number.


3 Current Reading: Shows your meter read dates, number of days of service, reading code, meter number, current and prior meter readings and kilowatt-hours used.

4 *Current Charges: An itemized list of charges for the current billing period.

- The **KWH Charge** (the top line) is the portion of the energy cost that is charged per kilo-watt hour. The present reading minus the previous reading equals the number of kWh used during the billing period. The number of kWh used multiplied by the charge per kWh equals the customer's total charge for electricity used.
- The **MEC Customer Charge** is charged to each customer connected to our system and is based on the size of your meter. This is NOT A NEW CHARGE.
- The **TVA Monthly Energy Adjustment** is the cost paid directly to TVA to cover their fluctuating expenses associated with generating electricity each month.
- (Example: **L9 40 LED YARD**) This line shows the charge applied to customers who have outdoor lighting service.
- **Levelized Amount Due:** This line includes the amount due for customers who participate in the Levelized Billing program.
- **Heat Pump Loan:** This line includes the current charges applied to customers who have financed a heat pump through MEC's/TVA's energyright® program.
- The **State Tax** if applicable, is required by your state.
- **Operation Pocket Change** is for customers who choose to participate in this program. This line includes the amount the bill has been rounded up to reach the next whole dollar.

**Not all bills will include all items listed.*

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MOUNTAIN CITY
P.O. Box 180
604 S. Church St.
Mountain City, TN 37683
423 727-1800

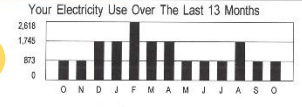
NEWLAND
P.O. Box 1240
1373 Elk Park Highway
Newland, NC 28657
828 733-0159

ROAN MOUNTAIN
P.O. Box 103
8477 Hwy 19 E.
Roan Mountain, TN 37687
423 772-3521

2 ACCOUNT NUMBER		ACCOUNT NAME		RATE	CYCLE	LOCATION		LOCATION NUMBER
55555001		SMITH THOMAS		22	777	ANYWHERE ROAD 1000		5555555
SERVICE PERIOD		NO. DAYS	READING CODE	METER NUMBER	METER READING		MULTIPLIER	KWH USAGE
FROM	TO				PREVIOUS	PRESENT		
09/05/22	10/05/22	30	R	5555555	29395	30250	1	855
MEC CUSTOMER CHARGE								58.63
TVA MONTHLY ENERGY ADJUSTMENT								20.03
1 L9 40 LED YARD								30.46
STATE TAX								5.61
TOTAL CURRENT BILL DUE 11/05/22								8.03
OPERATION POCKET CHANGE								122.76
PREVIOUS AMOUNT DUE								0.24
THANK YOU FOR YOUR PAYMENT 10/06/22								148.00
TOTAL AMOUNT DUE								148.00
								123.00

COMPARISONS	DAYS SERVICE	TOTAL KWH	AVG. KWH/DAY	COST PER DAY	PAY THIS AMOUNT	\$	123.00
CURRENT BILLING PERIOD	30	855	29	3.54	BILL IS DELINQUENT AFTER DUE DATE OF		11/05/22
PREVIOUS BILLING PERIOD	31	1072	35	4.31	AFTER DUE DATE PAY	\$	129.15
SAME PERIOD LAST YEAR	30	813	27	3.08			

Your Electricity Use Over The Last 13 Months



7 EFFECTIVE OCTOBER 1ST, 2022, THE CUSTOMER CHARGE WILL INCREASE FROM \$17.71 TO \$20.03 ON RESIDENTIAL BILLS & \$20.24 TO \$22.55 ON GENERAL POWER BILLS.

5 RETAIN THIS COPY FOR YOUR RECORDS
PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT

READING CODES

R = READ P = PRORATED
E = ESTIMATED L = LEVELIZED
M = MINIMUM O = OTHER
F = FINAL

TO REPORT A POWER OUTAGE

If service is interrupted, (if your electricity goes off), check your fuses and circuit breakers before reporting the outage.


Report outages promptly to the local office day or night at the number listed on the top of this bill.

8 MOUNTAIN EC
PO BOX 1240
Newland, NC 28657-1240


ADDRESS SERVICE REQUESTED

Pay your bill online at www.mountainelectric.com

*****AUTO**5-DIGIT 28605



SMITH THOMAS
1000 ANYWHERE ROAD
ANYWHERE, NC 55555



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE NOW
55555001	11/05/22	\$123.00
Phone number on record	AFTER DUE DATE PAY	AMOUNT PAID
(555) 555-5555	\$129.15	

For emergency purposes, please revise your phone number if it is different from our records.

5 Total Due Now: This is the amount currently due and payable. It represents any past due amount plus any current charges.

6 Electricity Usage History: This allows you to compare your electricity usage over the last year.

7 Message Center: You can find important messages and information regarding your electric service in this area.

8 Remittance Stub: Mail this portion with your payment to your local Mountain Electric Cooperative; addresses listed at the top of the bill. You can also pay your bill online at www.mountainelectric.com, over the phone or in person at any of our offices.